

IS machines field service: FAMA's commitment to excellence

With a rich expertise that positions it as a leading service centre across the Americas, FAMA continues to be driven by its unwavering focus upon quality, efficiency and customer satisfaction. Renowned for its highly-skilled technicians, the team offers years of experience in both company technologies and third-party systems.



With an extensive reach that spans the Americas, FAMA delivers top-tier services in countries such as Chile, Guatemala, Costa Rica, Bolivia, Mexico and the United States. Since 2018, the company has partnered with some of the most prominent companies in the glass industry, including ABInBev, Crown Cork, Anchor Glass, Cristal Chile, Vitro Cosmos, VICAL, Owens Illinois, Ardagh, Gallo Glass and more.



SPECIALIZED SERVICES

FAMA offers a comprehensive range of specialized field services - all tailored to the unique needs of its clients. These include:

- Installation of machines and peripherals: From planning to commissioning.
- IS machine repair and maintenance: Providing both minor and major maintenance services as well as general repairs, to extend the lifespan of IS machines.
- Modular section installation: Premium service for the disassembly and installation of modular sections for IS machines.
- Machine upgrade: Upgrade your IS machine for enhanced performance and efficiency. The company's solutions boost precision, reduce downtime and extend equipment lifespan with the latest technology. They also maximize productivity and stay competitive with a tailored upgrade plan.
- Process Conversion: Blow-Blow, Press-Blow and Necknarrow-Press-Blow,

Specialized conversions to boost machine production capacity and flexibility.

- System Conversion: FAMA provides conversions for single, double, triple, and quadruple drop configurations as well as process changes to Blow-Blow, Press-Blow and Press-Blow-Narrow Neck.
- Mechanism repair: Repair of mechanisms from various technologies according to customer preferences.
- IS machine commissioning: Ensuring each IS machine is fully-operational and optimized for superior performance from day one.
- Strategic Inventory of High-Turnover Parts: FAMA offers its customers the advantage of having a strategic inventory of high-turnover parts directly at our facilities.
- Training: The company offers training programmes to enhance skills and knowledge about IS machines, thereby optimizing their performance and extending their lifespan.

A STRATEGIC PARTNER THAT'S ALWAYS AVAILABLE

As a number one service centre in the Americas, FAMA is more than just a technical solutions provider. It's also a strategic partner that's available 24/7 to assist clients in times of emergency. Indeed the company understands that unexpected situations can arise at any moment, which is why it's always ready to deliver quick and effective solutions. Recognizing that clients' success relies upon the quality and reliability of its equipment, FAMA is committed to providing cutting-edge technical services that exceed expectations. From IS machine installation and maintenance to full optimization, the company stands as a trusted partner - ensuring a high level of performance and reliability, whenever needed. ■



by  Vitro.

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