



Enter LUMESO: the software overhauling flat glass data



With sights on revolutionizing data exchange within the flat glass sector, software startup LUMESO was recently founded by Christian Kimmeswenger to automate communication between glass processors, suppliers and customers - all to streamline order processing, reduce errors and boost efficiency in the industry.

Making its debut in Düsseldorf this year at Europe's largest glass trade fair, Glasstec, fledgeling company Lumeso took the stage before a sizable professional audience as a new player. Founded in summer 2023 by Christian Kimmeswenger, a seasoned industry expert with 25 years of experience,

its startup goal is that of improving data exchange in glass processing by an order of magnitude. Says Kimmeswenger: "I repeatedly see how challenging it is for glass processors to transfer data back and forth. Indeed it continues to be often either entered manually or exchanged via e-mail and phone. Just recently I even came across fax orders. Too often this

process leads to errors. Lumeso addresses this problem head-on: simply put, by ensuring that everything runs faster and more reliably.”

SO WHAT DOES LUMESO DO?

A software developed specifically for companies in the flat glass sector, Lumeso aims to improve collaboration between glass processors, their suppliers, partner companies and customers. Its setup is straightforward, connecting to the company’s existing order management system via an interface - usually within just a few hours. Once installed, the system uses artificial intelligence to align the master data of articles with a neutral and standardized data set. From this point forward, communication between the involved companies is automated. Inquiries, orders, and status updates are processed in real-time, allowing customers to check order statuses at any time – whether an order has been received, is being processed, or is delayed. And if a supplier is temporarily overwhelmed, other market participants can quickly help out.

BENEFITS FOR GLASS PROCESSORS

The new solution brings a trio of key advantages:

1. The manual effort for processing orders is significantly reduced, freeing up staff to focus on more important tasks.
2. Feedback is lightning fast, accelerating the entire process.
3. Misunderstandings and errors, such as incorrect data entries, are greatly minimized, reducing follow-up costs from issues like defective production.

Early users are already having positive experiences,

which accounts for the high interest at Glasstec - not only from Europe but from countries like Australia, Brazil and the United States as well.

A WINNING TRADE FAIR APPEARANCE

Summing up the success at the fair, co-founder Georg Katzlinger-Söllradl said: “Here the interest in automated solutions has been overwhelming. We will now work step-by-step

through the list of interested parties to bring customers on board - always ensuring that the highest quality stays top of mind at every stage.”



Lumeso

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